



PRODUCED QUARTERLY

February 2015

Gloucester City Safe Success

City Safe, the Business Crime Reduction Partnership, launched in May 2014 to reduce crime and anti social behaviour, is going from strength to strength. 82 businesses, including shops, pubs, clubs, restaurants and public transport services have joined the scheme to reduce shoplifting, theft, anti social behaviour and alcohol related disorder.

If someone is found committing one of the above, they are issued with a Yellow Card. If a further offence occurs, the individual is issued with a Red Card, which bans them from entering any of the member premises for 12 months.

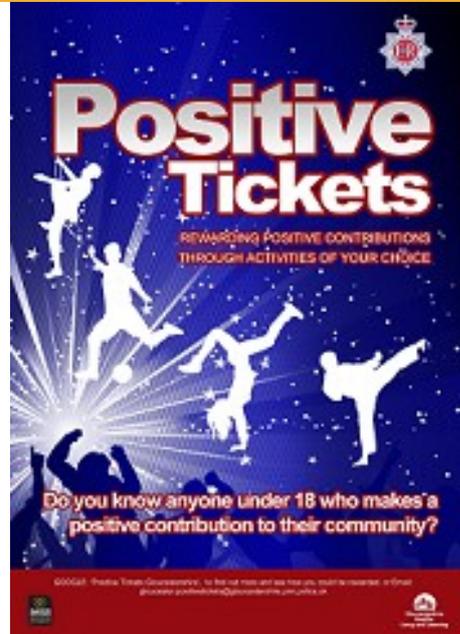


Richard Burge, City Safe Manager

To date, 348 Yellow Cards, but only 27 Red Cards, have been issued, showing the impact on the individual in addressing their behaviour when they realise how much a ban will affect their social life and ability to shop in the city.

Manager Richard Burge said “We do not want to exclude people. The success of the scheme should be measured by how few offenders are excluded, but we will have no hesitation in doing so, if they do not take heed of the warning.”

City Safe has now expanded to Stroud where 10 businesses in the town have signed up to join.



Do you know a young person who has done something exceptional for you or for their community?

Why not nominate them for a Positive Ticket? See back page for more details.

Save the date—
16th May 2015
in Gloucester Park:
Safer Gloucester Presents
Paws on Patrol
See Page 2 for more details



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Paws on Patrol 2015

Great news! Paws on Patrol is returning to Gloucester Park on Saturday 16th May.

Once again there will be a display of our fabulous Police Dogs and their handlers, showing their skills in tracking offenders and also searching out drugs or cash.

There will be a display of dog agility training and also the usual, very popular, free to enter, fun dog show.

In addition to the above, we are delighted to bring to the arena this year, Meirion Owen and The Quack Pack.

Meirion is a very accomplished and well-respected sheepdog handler who starting sheepdog trialling at the age of nine. He has won many trials including the Welsh National Sheepdog Championship.

A farmer born and bred, Meirion has been around border collies all his life, training, competing and demonstrating with his border collies all over the country. Meirion appears regularly on TV and has been on three series



of the BBC programme 'One Man and His Dog.' Recently he featured on BBC's 'Countryfile', 'The One Show', SKY1

'Pet Nation' and on Channel 4 'Hand Made Britain' with Kirstie Allsopp with his dogs and ducks.

Meirion's sheep dog and duck demonstrations are designed to showcase the amazing talents of border collies and the communication between handler and dog. His demonstrations are informative, educational and highly entertaining. They are also interactive, allowing hands-on adult and children participation. Meirion provides his own humorous commentary as he uses a combination of commands to guide his dogs and cooperative (and sometimes uncooperative) Indian Runner ducks around a course that includes tunnels, slides and pens.

Already we are taking bookings from businesses and charities who are eager to attend this ever popular event—keep an eye on the Safer Gloucester website for details— it is being updated on a daily basis.

Serve On Search Dog Team

One of the charities who is coming to Paws on Patrol on 16th May is Serve On.

Serve On is a Search and Rescue Charity, run totally by volunteers to alleviate suffering and pain for the missing or injured. The team has 20+ years experience of disaster work, mainly internationally, but has covered flood work locally. They are currently building Community Response Teams (CRTs) within the Wiltshire area. The Search Dog Section is part of the team and has accompanied the team to Iran, Turkey and Columbia after the devastation by powerful earthquakes and aftershocks. The dog section are now focussing more on local community need.



The Dog Section are committed to working in all weather conditions and terrain. They train every Sunday morning with the second weekend of the month being a full on training weekend joining the main team. The Search Dogs love the challenge of the search and the rewards of locating the casualties.

They are currently looking for volunteers who think they may have what it takes to become a Search Dog handler and that the dog they own may have the potential to become a future Search Dog.

Suitable dogs are typically of the working dog breeds, but cross breeds can work in this arena, as long as the dog has good play and prey drive characteristics.

Unfortunately, dogs being trained for Gun Dog work are not generally suitable for this work, as the search dog is required to indicate the find to his handler by standing over it and barking.

If you can commit to at least three training sessions a month, maybe you'd consider joining the team? If you'd like to know more, please email info@serveon.org.uk

From March the main search team are relocating their HQ from Gloucester to Salisbury, as they have been offered accommodation for the training and storage of equipment.

The Serve On Dog team will stay in Gloucester and are looking for accommodation, a place to meet and to store some basic search equipment. If you can help please email info@serveon.org.uk Any help will be gratefully received.

What is a “Computer Service Fraud?”

Computer Service Fraud is a fraud which involves the victim being contacted and told there is a problem with their computer, and for a fee, this can be fixed. The suspects have no way of knowing there is a virus on the victim's computer, their motive for gaining access is to make money; no work or “fix” takes place.

Between June 2014 and November 2014 Action Fraud received 5,967 reports of Computer Software Service Fraud which mentioned “Microsoft”. There was a total reported loss of £691,446, with some victims having lost up to £6,000 each.

Victims are cold called, usually by phone and told there is a problem with their computer and for a nominal fee the suspect can fix it. The suspects often claim to be working with Microsoft who have identified that the computer has been infected with a virus and offer an update or fix.

The victims are talked through the logon steps in order for the fraudster to gain remote access to the computer. The victims will often then witness the mouse moving and changes being made to the display. They then pay a fee (anything between £100 and £300 has been reported to Action Fraud) and are told the problem has been resolved.

Once the initial payment has been processed it is not uncommon for additional larger payments to be debited from the victim's account without their permission.

In addition to charging a fee to fix the computer, in some cases programs are also installed that allow the fraudsters unlimited access to the computer, without the victim's knowledge. This permits them access to information such as personal data, as well as to view online transactions so that further illegal activity may be carried out. The average reported loss is £210.

Anyone who has a home computer connected to the internet can become a victim.



Photograph by Coxy

In order to prevent this from happening to you:

- ◆ Do not allow remote access to your computer.
- ◆ Hang up the phone when you identify that the call is uninvited.
- ◆ Never divulge passwords or pin numbers.
- ◆ Know that Microsoft or someone on their behalf will never call you.

If you believe you have already been a victim:

- ◆ Get your computer checked for any additional programmes or software that may have been installed
- ◆ Contact your bank to stop any further payments being taken
- ◆ If you have been affected by this, or any other scam, report it to Action Fraud by calling **0300 123 2040**, or visiting www.actionfraud.police.uk

Gloucestershire's Police and Crime Commissioner has Safer Cyber as one of the six priorities to ensure that Gloucestershire is safer as people, commerce and organisations increasingly live, trade and work online.

Safer Internet Day 2015

Safer Internet Day is on the 10th February this year.

Safer Internet Day is all about promoting safe, responsible and positive use of digital technology for young people.

Safer Gloucester agencies will be on the Hello Gloucester van in King's Square from 10-2 on the 10th February to provide guides to safe social networking and tips on safe Internet use.

You can join in on the 10th February by tweeting about safer cyber surfing and using the hash tag #SID2015

Find out more about security and privacy settings on social networking sites, by downloading the Safer Gloucester information leaflet "Top tips for safer social networking" from the advice and information section of the Safer Gloucester website www.safergloucester.co.uk



Children as young as 5-7 years, young people, parents, carers, teachers and trainers can all find further information and assistance on the website www.thinkuknow.co.uk where there is also a place to make a report if you think someone has acted inappropriately towards a child online or if a young person feels uncomfortable or worried about someone they are chatting to online.

There is also information on how to get help for anyone who has posted something they regret and things have gone too far.

Positive Tickets

Do you know a young person who has done something exceptional, making a positive contribution to their community?

A new initiative has been set up by Gloucestershire Police, Gloucestershire Healthy Living and Learning and Safer Gloucester to encourage young people to play a more positive role in their community.

The tickets are used by Police to encourage positive relationships with children and young people under the age of 18 years. The positive ticket can be exchanged for one of a number of activities and we are grateful to local businesses for sponsoring this scheme by donating experiences for them to enjoy including:

- ◆ Aspire Sports and Cultural Trust
- ◆ Cheltenham Town FC
- ◆ The Warehouse Climbing Centre
- ◆ Stagecoach
- ◆ South West Snooker Academy
- ◆ Gloucester Guildhall
- ◆ Gloucester Museums
- ◆ Severn Tae Kwon Do

The Positive Tickets scheme is a fantastic way of encouraging young people to play an active role in their community. Examples of positive behaviour are:

- ◆ Considerate behaviour towards the elderly/vulnerable, observed when in the local area
- ◆ Assisting with voluntary work in the community
- ◆ Caring for animals (perhaps a lost dog)
- ◆ Clearing local park of litter

If you would like to nominate a young person for a positive ticket, and they live within a community of Gloucester city, you can nominate them by emailing Gloucester.positivetickets@gloucestershire.

